

Dialup Access Connection Plans

FunnelWeb Internet was established in 1996 and is now recognised as one of the leading Internet Service Providers in the Canberra region. FunnelWeb Internet's focus is on providing all clients with superior Internet access as well as personal support. All FunnelWeb Internet access plans include:

- Fast reliable connections
- Web space for a personal web site
- FREE e-mail address with every account
- 56K connections
- Online billing information
- FREE telephone and e-mail support
- Access to the Internet, newsgroups, chat & games
- Extended Support Hours

FunnelWeb Internet also offers **ADSL Residential and Business Connection Plans**. Please refer to the ADSL Residential Connection Plans or ADSL Business Connection Plans brochures for more information.

FUNNELWEB EXTREME³ - \$19.90/month

Registration Fee: FREE
 Minimum monthly payment: \$19.90⁴
 In advance – 3mth \$50.00, 6mth \$95.00, 12mth \$185.00
 Download Quota: UNLIMITED
 Hours per month: UNLIMITED
 Session Limit 4 hours¹
 10MB disk space: FREE² (\$2.20/MB/month)

FUNNELWEB UNLIMITED³ - \$32.95/month

- Registration Fee: FREE
- Minimum monthly payment: \$32.95⁴
 In advance – 6mth \$181.20, 12mth \$320.95
- Download Quota: UNLIMITED
- Hours per month: UNLIMITED
- No session Limit¹
- 10MB disk space: FREE² (\$2.20/MB/month)

FUNNELWEB 20MB - \$16.45/month

- Registration Fee: FREE
- Minimum monthly payment: \$16.45
 In advance - 6mth \$93.75, 12mth \$177.65
- Download Quota: 20MB
- Cost per add. MB: \$2.75/10MB/month
- Hours per month: UNLIMITED
- No session Limit¹
- 10MB disk space: FREE² (\$2.20/MB/month)

FUNNELWEB 100MB - \$18.45/month

- Registration Fee: FREE
- Minimum monthly payment: \$18.45
 In advance – 6mth \$105.15, 12mth \$199.25
- Download Quota: 100MB
- Cost per add MB: \$2.75/10MB/month
- Hours per month: UNLIMITED
- No session Limit¹
- 10MB disk space: FREE² (\$2.20/MB/month)

FUNNELWEB 300MB - \$24.95/month

Registration Fee: FREE
 Minimum monthly payment: \$24.95
 In advance – 6mth \$142.20, 12mth \$269.45
 Download Quota: 300MB
 Cost per add. MB: \$2.75/10MB/month
 Hours per month: UNLIMITED
 No session Limit¹
 10MB disk space: FREE² (\$2.20/MB/month)

FUNNELWEB 10 HOUR - \$9.90/month

- Registration Fee: FREE
- Minimum monthly payment: \$9.90⁴
- Hours per month: 10 hours
- Cost per add hour: \$2.75
- Download Quota: UNLIMITED
- No session Limit¹
- 10MB disk space: FREE² (\$2.20/MB/month)

FUNNELWEB 30 HOUR -\$16.45/month

- Registration Fee: FREE
- Minimum monthly payment: \$16.45
In advance – 6mth \$93.75, 12mth \$177.65
- Hours per month: 30 hours
- Cost per add hour: \$2.75
- Download Quota: UNLIMITED
- No session Limit¹
- 10MB disk space: FREE² (\$2.20/MB/month)

FUNNELWEB 60 HOUR - \$21.95/month

- Registration Fee: FREE
- Minimum monthly payment: \$21.95
In advance – 6mth \$125.10, 12mth \$237.05
- Hours per month: 60 hours
- Cost per add hour: \$2.75
- Download Quota: UNLIMITED
- No session Limit¹
- 10MB disk space: FREE² (\$2.20/MB/month)

FUNNELWEB BLOCK 50 - \$40.00

- Registration Fee: \$40.00 (Valid for 6 months)
- Total Hours: 50
- Download Quota: UNLIMITED
- No session Limit¹
- 10MB disk space: FREE² (\$2.20/MB/month)

FUNNELWEB CASUAL - \$2.75/hour

FunnelWeb only charges for hours accumulated over a month.

- Registration Fee: \$27.50 / annum
- Cost per hour: \$2.75
- Download Quota: UNLIMITED
- No session Limit¹

Terms and Conditions apply for all Dialup Access Plans. The Dialup Access Plans Terms & Conditions are available on request or at any time from www.fwi.net.au

PLEASE NOTE:

- ¹ Between 4.00pm and midnight, users maybe disconnected if they have been online for over 2 hours and all the lines are full. Users may connect again straight away. Users may be disconnected if their connection has been idle for 30 mins. Users may connect again straight away.
- ² Web space is provided free if it is used for personal purposes only. Any web site must comply with the True North hosting terms and conditions.
- ³ Multiple dial-in accounts are not available on the FW Unlimited or FW Extreme accounts.
- ⁴ Payment as automatic credit card deductions only.

OFFICE HOURS

The FunnelWeb Office is open from:

Mon – Fri: 9am-5pm
Sat: 10am-2pm
Phone: Phone 1300 360 024
Email: info@fwi.net.au

SUPPORT DESK

The FunnelWeb Support Desk is attended from:

Mon – Fri: 9am-5pm
Tues – Thurs: 5pm-6pm, 7pm-8.30pm
Sat: 10am-2pm
Phone: Phone 1300 360 024
Email: support@fwi.net.au

ACCOUNT SUSPENSION

FunnelWebbers are able to suspend their accounts for a minimum of 2 weeks and a maximum of 3 months. For further information please contact us on Phone 1300 360 024 or email info@fwi.net.au.

COMPUTER SETUP

If you are unsure on how to set-up your computer for the Internet then FunnelWeb can help! Drop your computer off at our offices and we will do the hard work ready for you. A small fee applies.

OTHER SERVICES

- **POP accounts** - Each FunnelWeb Internet account comes with a single POP account. You can purchase additional POP accounts for \$27.50 per annum per account.
- **Aliases** - You can have a maximum of 5 aliases on each POP account. Setup is \$11.00 per alias and FunnelWeb Internet offers 2 free setups with each POP account.
- **Additional logons** - Each FunnelWeb Internet account has 1 logon. You can purchase additional logons for \$11.00 per month per logon. Not available on the FunnelWeb Unlimited or Extreme plans.

