

Configuring Windows 2000 Operating System

Before you begin, please make sure that:

- Windows 2000 is installed, including Internet Explorer and Outlook Express
- Your modem has been installed using the Add/Remove Hardware wizard.
- Your modem is on, and connected to a phone line.

You will also need the following account details, supplied to you by FunnelWeb Internet:

- Your UserName.
- Your Password.

Please Note:

FunnelWeb Internet's Support Team cannot offer support for general Windows 2000 problems, modem hardware problems or TCP/IP software other than your browser and email software. We can only assist you with connectivity of Windows 2000 to our system. If you have a problem with your general Windows 2000 or modem configuration, you should contact the vendor directly.

If you do not have a copy of your Windows 2000 CD, you may be unable to complete your setup. FunnelWeb Internet is unable to offer any technical support with your setup if you do not have these available to you.

Let's start...

1. Set up the Connection Icon:

Open the "Start" Menu and select "Settings". Move the mouse to the "Network and Dial-up connections" option and choose "Make New Connection" from the list that appears. The Network Connection Wizard should appear.

A 'Welcome to the Network Connection Wizard' screen may appear. If it does, click "Next". If it does not, proceed to the next step.

Select "Dial-up to the Internet" and click "Next".

Choose the option marked "I want to set up my Internet connection manually", or "I want to connect through a local area network (LAN)" and click "Next".

Select "I connect through a phone line and a modem" then click "Next".

Enter the FunnelWeb Internet Phone Number, which is 0198 333 898

Make sure you uncheck the check box labelled "Use area code and dialing rules".

Enter your UserName and password as supplied by FunnelWeb Internet and click "Next".

Enter "FunnelWeb Internet" as the connection name, and click "Next".

2. Set up the Email Account:

When asked if you want to set up an Internet mail account, select "Yes", then click "Next".

Select the option "Create a new Internet mail account" and click "Next". Enter your name in the field, and then click "Next".

Enter your e-mail address in the form yourusername@fwi.net.au and click "Next".

Select POP3 from the list of server types labelled "My incoming mail server is a POP3 server".

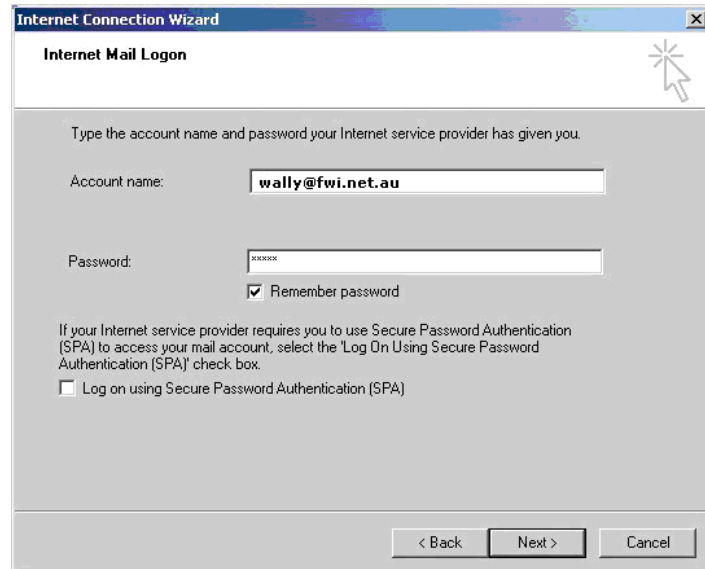
Enter pop.fwi.net.au in the box marked "Incoming mail (POP3, IMAP or HTTP) server."

Enter smtp.fwi.net.au in the box marked "Outgoing mail (SMTP) server." Click "Next".


Enter your UserName in the form of username@fwi.net.au, and password in the spaces.

Ensure “Log on using Secure Password Authentication (SPA)” is not ticked and click “Next”.

Click “Finish” to complete the setup.



3. Set up Internet Explorer:

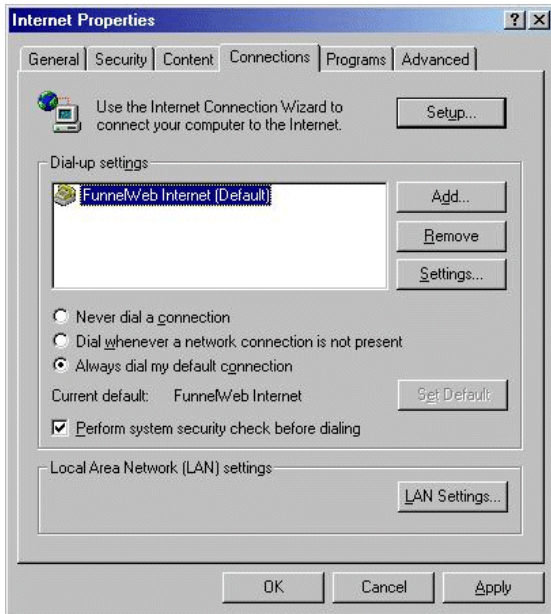
Start Internet Explorer by clicking on the  icon on your desktop.

When the Internet Explorer main window appears click on the “View” pull-down menu and select “Internet Options”.



In the Home Page section at the top of the screen enter the FunnelWeb home page Address as your default home page - <http://www.funnelwebinternet.com.au>.

Next, click on the “Connection” tab at the top of the window.

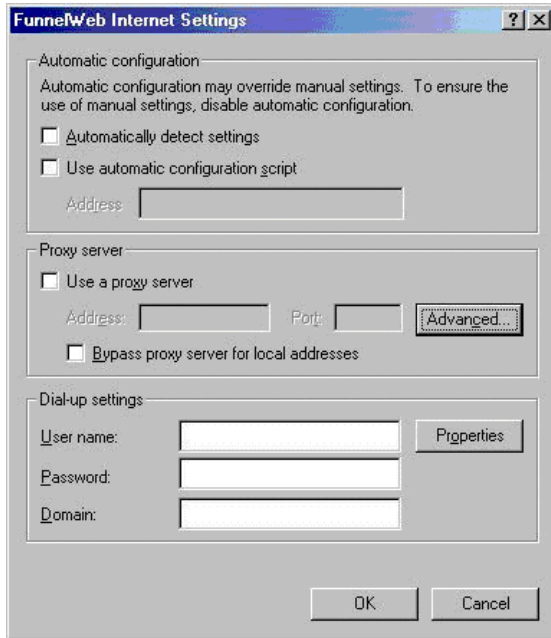


In the “Dial-up settings” section in the middle section of the screen, choose the FunnelWeb Internet dial-up connection as your default connection to use when browsing the Internet.

Click the “Settings” button to the right hand side of the white box.

In the “Proxy Server” remove the tick from the box titled “Use a proxy server”.

Click the “OK” button. You are now ready to connect to the internet using FunnelWeb Internet.



If you have any difficulties, please contact FunnelWeb Internet on 1300 360 024 or email support@fwi.net.au.

