

Configuring Windows XP Operating System

Before you begin, please make sure that:

- Windows XP is installed, including Internet Explorer and Outlook Express
- Your modem has been installed using the Add/Remove Hardware wizard.
- Your modem is on, and connected to a phone line.

You will also need the following account details, supplied to you by FunnelWeb Internet:

- Your UserName.
- Your Password.

Please Note:

FunnelWeb Internet's Support Team cannot offer support for general Windows XP problems, modem hardware problems or TCP/IP software other than your browser and email software. We can only assist you with connectivity of Windows XP to our system. If you have a problem with your general Windows XP or modem configuration, you should contact the vendor directly.

If you do not have a copy of your Windows XP CD or Disks, you may be unable to complete your setup. FunnelWeb Internet is unable to offer any technical support with your setup if you do not have these available to you.

Let's start...

1. Set up the Connection Icon:



From the Desktop go to the "My Computer" icon -

On the left hand side under the area marked "Other Places" click on "Control Panel".



Inside the Control Panel there is an icon called "Network Connections" -

If you cannot see this icon you may need to click on "Switch to Classic view" on the left hand side.

Once inside "Network Connections" go the left hand side and click on "Create a new connection". The new connection wizard will appear. Click "Next".

Ensure "Connect to the Internet" is selected and click "Next". Change the selection to "Set up my connection manually" and click "Next".

Ensure that the next option is set to "Connect using a dial up modem". Click "Next".

Enter "FunnelWeb Internet" as the connection name, and click "Next". Enter the FunnelWeb Internet Phone Number, which is 0198 333 898 and click "Next".

Enter your UserName and password as supplied by FunnelWeb Internet. The UserName and password is case sensitive. Ensure Caps Lock is turned off. Click "Next".

Tick the "Add shortcut to this connection to my desktop" tick-box. Click "Finish".

Windows XP will automatically attempt to dial. Do not dial out yet. Click "Cancel the Connection".


Right click on the newly created connection icon and go to "Properties".

Click the Networking tab and ensure the only two boxes ticked are "Internet Protocol (TCP/IP)" and "QoS Packet Scheduler".

When finished click the "Ok" button.

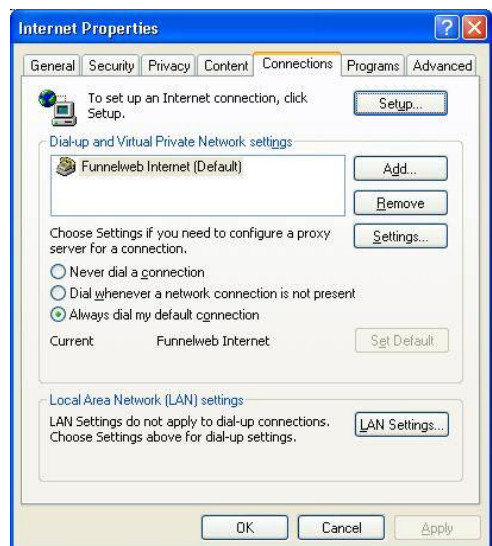
2. Set up Internet Explorer:



Start Internet Explorer by clicking on the  icon on your desktop.

When the Internet Explorer main window appears click on the "Tools" pull-down menu and select "Internet Options".

In the Home Page section at the top of the screen enter the FunnelWeb home page Address as your default home page - <http://www.funnelwebinternet.com.au>.

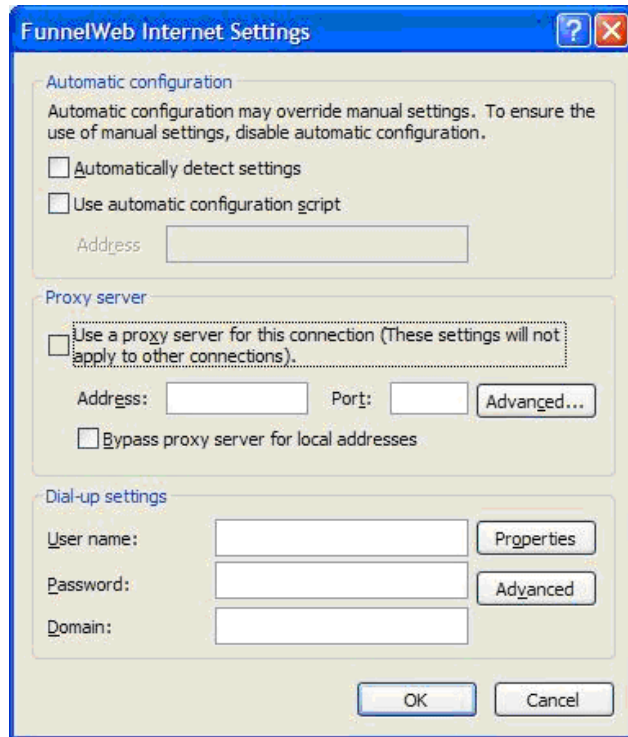


Next, click on the "Connection" tab at the top of the window.

In the "Dial-up settings" section in the middle section of the screen, choose the FunnelWeb Internet dial-up connection as your default connection to use when browsing the Internet.

Press the "Settings" button on the right hand side of FunnelWeb Internet.

In the "Proxy Server" make sure there is no tick in the box titled "Use a proxy server".



Now all you have to do in the future to connect to the Internet is to double click on your FunnelWeb Internet icon in your Network Connections folder, and once connected start your browser!

If you have any difficulties, please contact FunnelWeb Internet on 1300 360 024 or email info@fwi.net.au.